

As the manager of newly opened South City Kitchen *Vinings*, Phil Rugari spends his time and energy ensuring everything exceeds his customers' expectations. When five different solutions to effectively clean the restaurant's hardwood floors failed, Rugari sought help. Fortunately, Orkin introduced him to OE-30, an organic cleaner that effectively removes food residue and eliminates grease. Since incorporating OE-30 into the cleaning regimen at South City Kitchen *Vinings*, Rugari has been thrilled with the results and even took a moment out of his hectic day to thank Orkin.



## South City KITCHEN

To Whom It May Concern:

Since our restaurant opened in February 2006, we have attempted to clean our hardwood floors with five different products, which all led to less than satisfactory results. The cleaners contributed to servers and guests slipping and falling, overall greasy coating, and easy build-up of dirt and grime. **Luckily, Orkin brought the OE-30 solution to my attention about two months ago.**



Since its implementation, we have seen a drastic reduction in grease, grime and dirt build-up, and we have not had any guests or servers fall on the hardwood floor. **I give the product my full endorsement and would expect any establishment to receive the same results regardless of whether it's commercial or residential.** We are now using OE-30 on hardwood, tile and slate surfaces in both front and back of house areas, and we use old mop water containing the solution to clean our drains. **OE-30 is nothing less than amazing.** If you have any questions or would like to speak with me, feel free to contact me at your convenience.



Warmest Regards,

Phil Rugari  
Manager  
South City Kitchen *Vinings*

The customer letter featured in this piece is an actual communication to Orkin Commercial Services from South City Kitchen's Phil Rugari.