

As the administrator of Regents Park at Aventura, a nursing and rehabilitation facility, Seth Wiesel understands the importance of effective pest control – the health and safety of his patients depend on it. After two national pest control companies delivered less than satisfactory results, Mr. Wiesel turned to Orkin Commercial Services for help. Understanding the challenge of a highly sensitive health care environment, Orkin delivered effective and consistent results. Mr. Wiesel has been more than pleased with the service at his facility and thanked Orkin for upholding its promise.



Mr. Jon Wysocki
Account Manager
Orkin Commercial Services
9505 NW 40th Street Road
Miami, FL 33718

To Whom It May Concern:

Regents Park at Aventura, a skilled nursing and rehabilitation facility, recently hired Orkin Commercial Services to perform pest elimination service at our location. We previously tried two other well-known national companies that produced very disappointing results. These companies made promises they did not keep, which resulted in unacceptable pest infestations.

Jon Wysocki, an Account Manager for Orkin, met with me and promised effective solutions to our pest issues. Naturally, there was a lot of skepticism on my part due to my two previous experiences. **I am pleased to say that everything Mr. Wysocki promised was delivered with surprisingly fast results, which far surpassed anything the previous companies had done for me in the past year!** In addition, Service Manager Emilio Dieppa and Service Technician David Palacios have done an excellent job of consistently delivering and following through on Orkin's promise.

As you know, pest issues can be an administrator's nightmare. We recently concluded an important yearly survey where we passed everything, including our pest management program, with above average scores.

I am pleased to express our customer satisfaction with the entire Orkin organization and highly recommend their services.

Sincerely,

Seth D. Wiesel
Administrator
Regents Park at Aventura

The customer letter featured in this piece is an actual communication to Orkin Commercial Services from Regents Park at Aventura's Seth Wiesel.