

The Wright Group and Orkin:

Award-Winning Pest Control for a Top-Notch Facility

The Wright Group specializes in the hands-on development, formulation and manufacturing of custom nutritional blends. These blends begin as a series of nutritional delivery targets intended to enrich a variety of product applications, including breakfast cereals meal replacement beverages, nutrition bars, infant formulas and daily multivitamin supplements.

The facility, located in Plain City, Ohio, prides itself on providing a superior product to its customers, and maintaining a stringent pest management program plays a role in that service. Orkin's team of Commercial Pest Specialists works diligently with the staff at the Wright Group to maintain top-notch sanitation and maintenance, helping to ensure pests stay away. With Orkin as a partner, The Wright Group earned an IPM Partner Award, presented by Orkin, the IPM Institute of North America and NSF International.

To learn more about the success of the Wright Group's pest management program, we spoke with Lisa Oberlechner, Quality Supervisor. Here is an edited transcript of that interview.

Why is Integrated Pest Management (IPM) so critical to your business?

We strive to be a strong part of our customer's supply chain, so IPM is critically important to us. In our business, it's vital that our customers trust us to provide a pest-free product. Our customers feel confident because of the partnership we carry with Orkin and know that our facility is doing everything possible to help keep pests out of our operations. All of our employees have an active role in reporting and keeping a lookout for any maintenance concerns or issues around the facility.

Our customers feel very confident because of the partnership we carry with Orkin and know that our facility is doing everything possible to help keep pests out of our operations.

— Lisa Oberlechner
Quality Supervisor, The Wright Group



The staff at The Wright Group poses for a group picture with their Orkin service team following an awards ceremony.

Why do you continue to work with Orkin?

Because our customers and regulatory agencies require a superior product and environment from us. We undergo over 10 audits a year and Orkin is incredibly helpful in preparing for these. Our Orkin technician possesses a working knowledge of audit regulations as well as the pests that are most likely to cause issues for us at any given time.

One of the most beneficial things about Orkin's Food Safety Precision Protection™ program is the documentation and communication. We've worked with our Orkin team to make sure that all audit documentation is ready and organized for our auditors, who are always impressed by the organization of the books and records that Orkin keeps for us. We also have open lines of communication between our staff and our Orkin team. Because we have such a strong working relationship, we know that Orkin is behind us and is committed to our goals of providing the highest-quality product possible.

What results have you seen from your partnership with Orkin?

Over the years, I've worked in partnership with Orkin, and they've grown with us as a company. Our Orkin team has become an extension of our team in the facility, working with all of the employees to ensure we cover all our bases.

We're proud of the reputation our facility has gained over our five-year partnership with Orkin, and with their help, we hope to continue our success and provide our customers with the highest quality products.



For a free consultation, call 1.800.ORKIN NOW or visit us at orkincommercial.com



PEST CONTROL DOWN TO A SCIENCE™

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