# ORKIN DIFFERENCE

Not all pest management providers are alike. At Orkin, we offer one of the most comprehensive treatment programs anywhere, backed by more than a hundred years of research and experience. Orkin's Precision Protection™ programs are custom-designed for your facility and are administered by scientifically trained, certified Orkin Commercial Pest Specialists armed with the latest technology.

Orkin Commercial Services is trusted by more businesses than any other pest management provider in North America. Let us show you why.

### **Experience The Orkin Difference**

**Comprehensive Inspection** Your Orkin Commercial Pest Specialist will perform a comprehensive inspection of your property and provide recommendations.

**Proactive Strategies** Orkin will provide proven strategies for preventing pests, as well as reducing their presence.

**Service Documentation** We offer written recommendations and detailed documentation required for regulatory inspections.

**Tailored Treatment** Your Orkin Commercial Pest Specialist will consider non-chemical measures before utilizing targeted chemical treatments.

**Employee Certification** All technicians have been trained in Good Manufacturing Practices (GMPs) and AlB International treatment standards as well as formal accredited class work from Purdue University.

**Security Screening** Orkin is bonded, and our Commercial Pest Specialists are screened and randomly drug tested to allay security concerns.

**Quality Systems Department** Our program is backed by a team comprised of sanitarians, food safety experts and board-certified entomologists who have experience in the fields of public health and environmental biology.

**Partnership** We approach our relationship with your staff as a partner, not iust a vendor.

**Service Guarantee** Orkin offers one of the industry's most comprehensive guarantees.











# ORKIN DIFFERENCE



#### ASSESS

First we inspect, identify and evaluate all the underlying reasons pests can infest your property.



### IMPLEMENT

Cookie-cutter pest management solutions are ineffective. We work with you to develop a customized solution to suit your unique needs.



#### MONITOR

Year-round monitoring, documentation and communication help to ensure the ongoing effectiveness of your service.

## The difference is our training....

From facing "real life" pest control scenarios in model commercial facilities at The Orkin Learning Center in Atlanta to participating in virtual training through Orkin TV, Orkin Commercial Pest Specialists complete 160 hours of hands-on training in their first year,

including formal accredited classwork from Purdue University.



PEST CONTROL DOWN TO A SCIENCE.

In fact, *Training* magazine featured Orkin in its list of organizations that excel at human capital development for more than 10 years. So, you can rest assured you're getting the latest and most effective pest management techniques delivered by a knowledgeable expert.

## ...And our comprehensive Triple Guarantee.

We're so confident in our services that we offer one of the strongest guarantees in the business.

1.800.ORKIN NOW

- **2x24 Response Guarantee** We'll respond to your request within 2 hours and if needed have someone on-site at your facility within 24 hours.
- **Reimbursement Guarantee** Should your company be fined by a regulatory agency due solely to a pest infestation, Orkin will reimburse you for the amount of those fines that are paid.\*
- **360° Satisfaction Guarantee** With Orkin, your satisfaction is guaranteed on all sides with three unique 60-day guarantees.



orkincommercial.com

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