

BED BUGS 101:

A RETAIL PROFESSIONAL'S GUIDE TO RECOGNITION AND PREVENTION



Bed bugs are appearing in stores around the country in large part due to consumers and employees bringing in bed bugs from their homes. These pests can reproduce quickly, so it's critical to detect introductions and treat infestations quickly. Below are a few tips for spotting evidence of a budding bed bug problem and what you can do to help stop it.

"SPOTTING" THE SIGNS:

- ◆ Bed bugs are typically in hiding during the daytime, so it's difficult to spot them. Signs of bed bugs include live bed bugs, cast skins, fecal smears and bed bug bites.
- ◆ Look for the tiny, ink-colored stains they leave behind on:
 - Ceilings and walls
 - Plush chairs or couches
 - Under seat cushions and carpet
 - Dressing rooms
 - Employee lockers
 - Display furniture or mannequins
 - Mattress tags and seams, if your store contains bedding
- ◆ Keep an eye out for potential hiding places (buckling wallpaper or carpet) or conditions that attract bed bugs, like heat.
- ◆ Report signs of bed bugs to maintenance immediately.



IF EVIDENCE OF BED BUGS IS FOUND:

DO NOT:

- ◆ Disturb the area further (leaving the "scene" untouched helps Orkin diagnose the problem).
- ◆ Remove any items from the area.

DO:

- ◆ Contact Orkin immediately to inspect the area suspected of infestation.

IF ORKIN INSPECTION CONFIRMS BED BUGS:

- ◆ Prepare the designated area for service according to Orkin's Bed Bug Service Preparation Checklist, which includes:
 - Removing or loosening all items attached to the walls
 - Loosening carpet around the perimeter of each room



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