

For three generations, Nigro Companies has been a leader in upstate New York real estate, owning and managing several million square feet of commercial properties, all of which rely on successful pest management. Property manager Jamie Margelot depends on Orkin Commercial Services to ensure tenants at his office properties don't work overtime dealing with pests. As a company built on strong values and communication, Nigro Companies trusts Orkin to provide reliable service that matches their own.



Mr. Dan Long
Account Manager
Orkin Commercial Services
5 Hemlock Street
Latham, NY 12110

To Whom It May Concern:

I wanted to take a moment and thank Orkin for providing Nigro Companies with many years of first-class pest control service.

As the property manager of multiple office properties and shopping centers, I have dealt with my fair share of pest control contractors. Working in office buildings proves to be difficult for some contractors, but Orkin does the job without causing a disruption.

I did not realize the ineffectiveness of the others' service until I looked into Orkin's practices and customer service guarantees. Since then, **I steadily have been transferring all of my properties to Orkin – and have done so with continued success.**

Orkin stands out from other companies, because their response time is almost immediate and the pest specialist services each property as if he were servicing his own home.

I give Orkin my highest recommendation and guarantee future customers will be as satisfied as I am.

Sincerely,

Jamie Margelot
Property Manager
Nigro Companies

The customer letter featured in this piece is an actual communication to Orkin Commercial Services from Nigro Companies' Jamie Margelot.