

FAREVA AND ORKIN: AWARD-WINNING PEST CONTROL FOR A LEADER IN HEALTH AND WELLNESS

Fareva Group, founded in 1990 in France, is one of the world's leading subcontractors in the industrial, household, cosmetics and pharmaceutical fields. Fareva's products, which range from pharmaceutical to industrial products, are designed to support the health and wellness of both their customers and the environment.

The facility, located in Richmond, Virginia, prides itself on providing a superior product to its customers, and their strong Integrated Pest Management (IPM) program supports this goal. Orkin's team of Commercial Pest Specialists works diligently with the staff at Fareva to maintain the highest levels of efficiency and maintenance. Because of their commitment to IPM, Fareva earned an IPM Partner Award, presented by Orkin, the IPM Institute of North America and NSF International.

To learn more about the success of Fareva's pest management program, we spoke with Gary Prior, Environmental Health and Safety Manager. Here is an edited transcript of that interview.

Why is Integrated Pest Management (IPM) so critical to your business?

It's crucial for us to ensure we're delivering the highest quality product to our customers, and pest management plays a huge role in that. We produce a wide variety of products, from cosmetic brands seen on pharmacy shelves to industrial products, so we need a very strong IPM program to manage pests at all times. Because we rely on preventive measures, we've been able to keep our product lines running without interruption. Our commitment to understanding and mitigating pest risks, along with our partnership with Orkin, helps ensure that we have a clean, safe facility for all our workers.

We've maintained consistently impressive audit results, and we can certainly thank Orkin for that success.

— Gary Prior, Environmental Health and Safety Manager



The Environmental Health and Safety staff at Fareva poses for a group picture with their Orkin service team following an awards ceremony.

What aspects of Orkin's service are the most important to you?

Our partnership with Orkin relies on communication. Because our Orkin team has invested their time in learning our business and processes, we know they are ready to handle any concerns we have, and to keep our facility in top-notch condition. We know we can call our Orkin team any time, and they have the knowledge and know-how to answer our questions.

In addition, our employees from top management down are empowered and on board with identifying and raising pest control concerns anytime. Employees having a personal responsibility to report any potential risks is what keeps the facility in such great condition.

What results have you seen from your partnership with Orkin?

We've maintained consistently impressive audit results, and we can certainly thank Orkin for that success. We have also seen more efficiencies in other areas of the business — such as training — as a result of our partnership with Orkin. For example, pest management is built in to our employee handbooks, and it has become part of our core onboarding process. Our Orkin team regularly sets up a booth at our quarterly Health and Safety fair, where employees can learn about the IPM program we have in place and the reason it is important. The personal relationships formed between us and our Orkin representatives guarantee successful implementation of the IPM partnership, which in turn allows us to produce products that keep our customers satisfied.



For a free consultation, call 1.800.ORKIN NOW or visit us at orkincommercial.com



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